



P.O. Box 15284  
Wilmington, DE 19850

## Business Advantage

### Customer service information

📞 1.888.BUSINESS (1.888.287.4637)

🌐 bankofamerica.com

✉ Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

AVIAGLOBAL GROUP, LLC  
33210 N 12TH ST  
PHOENIX, AZ 85085-7708

## Your Business Advantage Relationship Banking

for November 1, 2023 to November 30, 2023

Account number: 3750 2097 9998

**AVIAGLOBAL GROUP, LLC**

### Account summary

Beginning balance on November 1, 2023	\$2,469.19
Deposits and other credits	0.00
Withdrawals and other debits	-1,798.61
Checks	-0.00
Service fees	-34.95
<b>Ending balance on November 30, 2023</b>	<b>\$635.63</b>

# of deposits/credits: 0

# of withdrawals/debits: 11

# of items-previous cycle<sup>1</sup>: 0

# of days in cycle: 30

Average ledger balance: \$891.27

<sup>1</sup>Includes checks paid, deposited items and other debits

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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**Withdrawals and other debits**

Date	Description	Amount
11/01/23	TRANSFER AVIAGLOBAL GROUP, LL:Forrest Colliver Confirmation# 0186632747	-1,000.00
<b>Card account # XXXX XXXX XXXX 7411</b>		
11/02/23	CHECKCARD 1101 ITALIAN OVEN MC LEAN VA MDB753694333066395019 CKCD 5812 XXXXXXXXXXXX7411 XXXX XXXX XXXX 7411	-71.14
11/03/23	CHECKCARD 1102 CAPRI RISTORANTE MCLEAN VA MDB554464133062063673 CKCD 5812 XXXXXXXXXXXX7411 XXXX XXXX XXXX 7411	-356.06
11/03/23	CHECKCARD 1102 CAPRI RISTORANTE MCLEAN VA MDB554464133062063673 CKCD 5812 XXXXXXXXXXXX7411 XXXX XXXX XXXX 7411	-47.70
11/14/23	CHECKCARD 1114 STAMPS.COM 8556082677 TX 55432863318201096247097 RECURRING CKCD 5045 XXXXXXXXXXXX7411 XXXX XXXX XXXX 7411	-19.99
11/20/23	CHECKCARD 1118 MAILCHIMP *MISC MAILCHIMP.COMGA 55432863322202549621098 CKCD 5817 XXXXXXXXXXXX7411 XXXX XXXX XXXX 7411	-13.73
11/20/23	PURCHASE 1120 Mailchimp 6789990141 GA	-69.00
11/27/23	CHECKCARD 1126 STK*Shutterstock 8666633954 NY 12302023330001003428043 RECURRING CKCD 7333 XXXXXXXXXXXX7411 XXXX XXXX XXXX 7411	-89.00
<b>Subtotal for card account # XXXX XXXX XXXX 7411</b>		<b>-\$666.62</b>
<b>Card account # XXXX XXXX XXXX 7429</b>		
11/21/23	CHECKCARD 1120 INMOTIONHOSTING.C 8883214678 CA 72703633324187564151208 CKCD 4816 XXXXXXXXXXXX7429 XXXX XXXX XXXX 7429	-131.99
<b>Subtotal for card account # XXXX XXXX XXXX 7429</b>		<b>-\$131.99</b>
<b>Total withdrawals and other debits</b>		<b>-\$1,798.61</b>

**Service fees**

Based on the activity on your business accounts for the statement period ending 10/31/23, a Monthly Fee was charged for your primary Business Advantage Relationship Banking account. You can avoid the fee in the future by meeting one of the requirements below:

- \$15,000+ combined average monthly balance in linked business accounts
- Become a member of Preferred Rewards for Business

For information on how to open a new product, link an existing service to your account, or about Preferred Rewards for Business please call 1.888.BUSINESS or visit [bankofamerica.com/smallbusiness](http://bankofamerica.com/smallbusiness).

*continued on the next page*

**Can you spot a scam?**

Be aware of these common red flags:



Contacted unexpectedly and asked for sensitive information



Pressured to act immediately



Asked to provide codes or click links to verify information



Share these tips with friends and family so they can help protect themselves  
Scan this code or visit [bofa.com/HelpProtectYourself](http://bofa.com/HelpProtectYourself) to see trending scams

When you use the QRC feature certain information is collected from your mobile device for business purposes.

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## Service fees - continued

Date	Transaction description	Amount
11/01/23	Monthly Fee Business Adv Relationship	-29.95
11/02/23	External transfer fee - Next Day - 11/01/2023	-5.00

**Total service fees** **-\$34.95**

*Note your Ending Balance already reflects the subtraction of Service Fees.*

## Daily ledger balances

Date	Balance (\$)	Date	Balance(\$)	Date	Balance (\$)
11/01	1,439.24	11/14	939.35	11/21	724.63
11/02	1,363.10	11/20	856.62	11/27	635.63
11/03	959.34				

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